The learned and prepared patient

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• How to use the national website 1177.se together with the patient.

• How to get the expectant mother, together with her partner and the staff involved in the way of working with 1177.se

• Examples from the department of Womens Health and care in Jönköping County.
How to use the national website 1177
The patients point of view

• Prepared and concerned patient
• Focus on the dialogue
• A source of information

How to use the national website 1177
The staffs point of view

• Basic program
• A tool for the midwife in their daily work
• Person-centered care
To involve…

- Well prepared website
- Information/education to the staff
- Deadline
- User friendly
- Show the patient how to find the information
- Advertising
- The information is available 24/7

Advantages

- Reduced environmental impact
- More time for patient questions
- Updated information
Thank you!!
Question

- In what way do you reach out to the patients and citizens with information?