“Big Room” live

Tom Downes  MB BS, MRCP, MBA, MPH (Harvard)
Clinical Lead for Quality Improvement, Sheffield Teaching Hospitals
The Health Foundation / IHI Quality Improvement Fellow
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Carlene Rowson  MB ChB, BSc, MRCP, FRCP, DTMH
Leadership & QI Fellow, Flow coach, Sheffield Teaching Hospitals
@RowsonCarlene

1st March 2018
The Big Room (Oobeya)

Team Coaching
Dr. Margie Godfrey
‘Another way to estimate the number of quality coaches needed is to figure that roughly 5% of employees should be developed as QI coaches.’

Building capacity and capability for improvement, NHS Improvement 2017

Nick
Service Improvement
Sheffield Teaching Hospitals

Claire
Skin Cancer Specialist Nurse
Sheffield Teaching Hospitals
BIG ROOM MEETING AGENDA

Patient Story
(5 mins)

Discussion of Patient Story
(5 mins)

Share both sets of data with the whole group
(5 mins)

What is the way forward?
(5 mins)

Evaluate
(5 mins)

SARAH’S STORY
BIG ROOM MEETING AGENDA

Patient Story
(5 mins)

Discussion of Patient Story
(5 mins)

Share both sets of data with the whole group
(5 mins)

What is the way forward?
(5 mins)

Evaluate
(5 mins)

KATIE’S STORY
Questions?

Flow Coaching Academy Programme

FCA Bath
FCA Sheffield
FCA Northumbria
FCA Imperial
This year’s theme: Leading Improvement

- Inspiring presentations by Peter Homa, Liz O’Riordan, Kirsten Major, Paula Ward, Margie Godfrey & world leaders quality improvement
- Learn about the MCA, and the Flow Coaching Academy (FCA)
- Interactive sessions, engaging workshops and real life stories from the front line
- Daytime and evening events to build your own improvement network

www.sheffieldmca.org.uk/mca-expo-18