Millions of patients around the world are suffering every year due to preventable harm in health care…

Commitment from WHO since 2005
Why patients as partners?

‘…We experienced a huge wall of silence...They didn't provide the answers, the compassion, the honesty, that we required after the shock of our only sons death…’ (Patients for Patients Safety Champion)

At the policymaking level, patient involvement tends to be marginalized, often by well meaning leaders who assume ‘consumers’ are unable to appreciate the complexity of healthcare.

But there is a growing acknowledgement of the vital role patients can & should play in improving patient safety and quality of care.

*This is WHO’s only global patient movement; a unique approach within WHO to engage ‘end users’ for better outcomes*

Mohammed Albaadani RN BSN
Team member of patient safety Yemen
Patient For Patient Safety Champion PFPS
Patients for Patient Safety Workshops

PFPS 2005 – 2009
A Global Network

216 Champions in 51 countries

16 workshops, 12 countries, 630 participants and 7 in-country networks
PFPS Vision

PFPS envisions a world in which patients are treated as partners in efforts to prevent all avoidable harm in healthcare. PFPS calls for honesty, openness and transparency, and aims to make the reduction of healthcare errors a basic human right that preserves life around the world (London Declaration, 2005 Endorsed by........).

Jakarta Declaration, 2007 – Endorsed by every member state in South East Asia

Perth Declaration, 2009
Endorsed by.........

PFPS Champions…

Representing the patient voice at conferences, consultation meetings, on hospital boards, government committees...

Training…Doctors, Nurses, Medical students

Writing, publishing, blogging…journal articles, patient educational materials, news bulletins

…in action
More PFPS Champions in action

Raising awareness…of patient safety & patient involvement

Informing & educating communities to help prevent health acquired infection, maternal and neonatal mortality, medication error…

…the impact

There can only be sustainable improvement if patients are placed at the centre of care and included as full partners, supported by an organised Global Network

1. Patient led steering group
2. PFPS Champions (24 in 51 countries)
3. Country networks (1) in partnership with governments
4. Collaborative organizations
5. WHO PSP

Directs strategy
Advocates and influences widely through open dialogue
Influences policy and action

Provides knowledge, expertise and influencing for patient empowerment around the globe

Raises awareness and further spread the messages
Tools and Resources

- Newsletters
- Films
- Posters
- IAPO Toolkit
- Information Sheets

www.who.int/patientsafety