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Category	Subcategory
Data Collection	Slow, technical issues, inconsistent
Data Analysis	Technical issues, inconsistent
Coach	Feels like/is a novice "Knowing when" is a challenge Unclear expectations Fails to frame microsystem theory as a culture change Coach leads and has too many roles
Competing Priorities	Time issues, competing interests, heavy workload, staff changes, changing initiatives
QI Tools	Slow, difficult, skipping steps, lack of full engagement/ buy in, fail due to poor guidance, frustration due to past experiences
Team Dynamics	Personality conflicts, member challenges, project engagement issues, aim of improvement issues, communication issues, meeting problems
Time Management	Distraction, assessment too short, slow pace

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